#### Welcome to our home - we sincerely hope you have a fantastic vacation!

When you arrive if there's anything at all of concern please call Jon Rosen at (301)980-8436

### ADDRESS: 5207 Brooks Road, Woolford MD 21677

### Once You Get There:

**ENTRY.** We have a front door keypad and your special code is below. It's good from 4pm the day you start until 10:30am the day you leave. INSTRUCTIONS:

~ Place your hand fully over the keypad and it will light up

- ~ Enter your code slowly and press " $\sqrt{}$ " key bottom left. Door will open.
- ~ To lock from inside: turn handle
- ~ To lock from outside, cover keypad with your hand and it will lock if not locked already
- CODE: (in your email)

**Parking.** There is convenient room for three cars parked in the spaces. Please don't park cars on the street, unless you have to but our lawn/grass is off-limits.

#### DO NOT DRIVE OR PARK ON OUR GRASS. Though rare, it's the *number one* reason we charge guests. Ensure all drivers & guests are aware of this rule prior to arriving.

**Air Conditioning/ Heating.** There are three thermostats  $-1^{st}$  floor hall, Master bedroom and  $3^{rd}$  floor hall. Set them <u>all</u> when you come in and leave them on "manual". The  $3^{rd}$  floor thermostat should be set even if you aren't using the  $3^{rd}$  floor. The upper floors won't cool down unless both the  $2^{nd}$  and  $3^{rd}$  floor thermostats are set.

Leave the door to the third floor closed in summer to retain the cool air. DO NOT set thermostats more than three degrees cooler than ambient air at any time or the units will freeze. You can always set the thermostat lower once it cools down.

WHEN YOU LEAVE: Please set them to 74 in the Summer and 65 in the winter

Anything not to your satisfaction? Important – please call us <u>as soon as you get there</u> so we can take care of any issues first.

**Bring:** Beach Towels, though we have a few. One full set of linens are provided. No spare linens are provided.

**Buy:** At a minimum toilet tissue, paper towels, soap and trash bags. There are occasionally products at the house but they're not stocked for use. A country store is five minutes away and grocery stores in town (and a Wall Mart) are only 10 minutes away.

### While You're There:

**Boats:** Make sure paddles and boats are secured at all times. Guests unfamiliar with tides will leave accessories on the sand or by the water and they <u>will</u> be lost. Make sure traps are returned to the side of the house when you leave.

**Floors.** Our floors are rustic, antique walnut; beautiful but prone to scratching. **Please leave shoes** at the door – that's also the best way to avoid tracking sand into the house.

**Hot Water.** We use a fantastic, tankless system which never runs out, but takes longer to show up at the faucet. It takes time. DO NOT change the temperature setting on the unit. It's dangerous and not permitted.

**We're on Septic** – be thoughtful. Never, ever toss anything into a toilet other than toilet paper. Dental floss, wipes (even "flushable" ones) sanitary napkins, condoms, paper towels etc. will *absolutely* damage the system. Use the trash cans provided – tell your other guests once you get there.

**Trash. Comes early Monday mornings.** Trash bins are in a corral next to the driveway, on your left as you leave. Trash is picked up very early Mondays so they may not be empty when you get there. Please have your trash in large trash bags and in the bins both Sunday night and the day you leave. DO NOT MOVE BINS - IMPORTANT – they drive right to them - Open trash cans WILL attract raccoons. They will not pick up anything that's not in the large boxes and bagged. If when you leave your trash doesn't fit in the four bins with the lids closed, excess trash must be taken with you.

**Satellite TV & Internet**. Satellite Internet Wi-Fi is on site. t's marginal for streaming so please set expectations. We have Satellite TV to make up for it. Wi-Fi name is **vsat-24g-9A56C8**. Password is **imc8zplgc72ytokf** 

**TV.** Make sure TV remotes are set to Satellite via the "input" control. Use the Satellite remote to change channels. All TVs require two remotes – one for TV and one for Satellite.

**Dishwasher.** Make sure there is no food in the sink drain (run the disposal) or on the bottom screen in the dishwasher. If these are clogged, a sensor won't allow it to drain – the number one issue is clogged filters.

**Fishing rods, etc**. Every rod in the house is for display and some are expensive vintage items. Please leave their place. Please don't use the ducks for decoys ;-).

**Bikes**. There are two locks for the bikes; one smaller one so you can lock it while away. The combinations are "5904" and "6-23-29"

**Fireplace**. It's strictly gas – call for instructions if you wish to use it. Do close the flue before you leave.

**The Beach**. When you go for walks on the beach please stay on our property. The right side of the beach ends at the stone jetty designed to retain sand. The left side ends where the neighbor's dock begins. Thank you. Please make sure all beach toys, etc are off the beach when you're not there.

**Pool**. The pool should be adequately treated and clean when you get there. You are only responsible for skimming and maintaining the water level during your stay.  $\approx$  <u>Please make sure sand is rinsed off</u> <u>before entering the pool</u> – the pool company has to vacuum sand out and we will charge guests if this is necessary. DO NOT PROP POOL GATES OPEN. Gates are for your safety and the safety of others. We do not heat our pool.

**Crabs**. Crabbing is <u>great</u> fun for everyone and we provide crab traps for your use. You can also chicken neck for crabs – legally on the property. It's great fun for kids. Keep in mind:

- Dead crabs & shells need to be bagged & tied before going into the trash; thanks
- Be familiar with local laws. Do not take females or undersized crabs.
- Clean traps and return them to the side of the house by the pond when you leave

**Outdoor Towels and plates**: Please don't take <u>anything</u> to the beach or pool other than colored beach towels. Only plastic plates and cups should be taken outside; please remember to bring them in. Sand in the house and (especially) the washing machine would require an extra cleaning (or even a repair) charge from our maids.

**Grill** - You have an outdoor grill by the pool area. It runs on propane and uses the standard 20 gallon grill tank. We check the tank by weight when after each rental, but it's difficult to tell some times.

IF YOUR TANK IS EMPTY. Fortunately there is a refill (tank swap) location down the street at the Woolford Store (you pass it about a mile back on Route 16) - simply swap the tank for a full one (only if it's empty) and we will reimburse you if a receipt is faxed to us at 240-238-2996. DO NOT USE the JennAir grill in the kitchen for grilling - it's too hard to clean. Thank you

**Fire Pit**. We're in the woods and fires are a concern – do not use an accelerant (gasoline etc.), and no bonfires (large fires) are permitted. Keep a container of water nearby for embers. Douse the firepit with water after each use.

**Steam Shower**. Steams are great, but if you are not familiar with steam showers we ask that you refrain from using it. Use the steam room at your own risk. Never leave the door open when the steam is on, never allow children, and never steam without someone else there to check on you (It's not on a timer). The steam vent down near the floor gets hot and will burn you if you get too close when it's operating.

**Smoking and pets**. These are both expressly prohibited and we take it seriously thanks. Make sure if anyone smokes on the porch that the smoke doesn't enter windows or doors.

**Noise**. Please do not play music outdoors except for low volume at the pool.

**Beach and Dock:** Please do enjoy the beach and uor 500 feet of shoreline. We and our guests are able to walk on and use the beach on our property only. The dock – please have your guests wear shoes.

**Security Cameras:** Two, mounted front and rear on the outside of the house. One faces the driveway and one faces the river. We leave these on 24/7/365 for security. We do not watch or keep video unless an event occurs. Do not touch cameras thank you.

### When You leave:

**10:30** *really is* **checkout time.** Please don't stay after 10:30. There's no way to clean and prepare properly without having guests out on time. The cleaning crew really does come at 10:30 and won't clean if there are guests present (and we'll charge you if you're still there – sorry). Unless <u>your lease</u> says otherwise in writing, there's no late checkout.

**Cleaning:** Light cleaning is the responsibility of guests. The maids will charge extra to clean dishes or run wash loads of towels. Don't leave any unused food - and no remnants on counters, floors or stove (inside and out). Thank you. No trash on the floors. Trash brought to bins when you leave

**Trash**. All trash is to be placed in trash bags and placed inside the outdoor cans with the lids *shut tight*. Bags cannot protrude from open cans. If trash is loose or lids open we have to pay someone to clean up the mess that results from bored and/or hungry raccoons. If when you leave, your trash doesn't fit in the four bins with the lids closed, excess trash must be taken with you.

**Doors and windows**. Make sure all doors and windows are shut and locked. Check carefully please because some windows require extra effort. To lock the <u>windows</u> turn the lock handles to the left when the window is shut tightly.

The <u>French doors</u> are locked as follows: Pull each handle sharply upwards until the slides engage at top and bottom. Then turn the round lock handles to lock it (the right round lock turns counterclockwise; the left one clockwise). Check by pulling downward on handles. If they won't pull downward, they're locked.

**Air Conditioning/Heating**. In warm weather make sure all three thermostats are turned to "Manual" FAN and 74 degrees. In the winter make sure all three thermostats are turned to "Manual" FAN and 60 degrees. DO NOT ever turn them off. Thanks

**Fireplace**. Make sure the flue is closed if you used it. For that reason you should never use the fireplace the day you leave. It's Gas and has a pilot light- if you need instructions please call.

**Bikes and Boats**. Important –make sure these are located back on the rack and secured, and that all accessories are returned to their place. Boats must be secured. Anything left on the sand or ground will be lost, possibly by the tides and a charge will incur. Bike lock combination is "5904"

**Linens**. Please strip sheets and pillowcases and place them at the foot of each bed. Please put used towels in the washing machine and run the load. If there are any additional loads to do the maids have to come back and we unfortunately have to charge our guests.

**Crabs**. Remove traps from water. Hose down crab traps and return them to the side of the house when you leave.

### Just In Case:

**Hazards**. We urge you to be mindful of the water, the pool, the dock and the equipment. Vacations are a magical time for kids and adults, but many of these things are unfamiliar. Wildlife is a big reason to be in this area but it comes with the usual cautions such as snakes, etc. Watch kids, swim with buddies and never allow anyone on a vessel without a life preserver. It's a good idea to have children wear a preserver and shoes on the dock. Instruct children to stay away form high windows. Please be mindful of splinters on wood surfaces so wear shoes on the dock.

**Sea Nettles**. Watch for these mild jellyfish that come as the summer progresses. Their sting is not too bad but everyone reacts differently. <u>This web site has helpful information</u>. We guarantee they won't be in the pool.

**Mosquitoes**. Eastern Shore residents often consider these the true, Maryland state bird.... Any repellant with DEET usually works. Afternoons are worse and open areas are much better.

**No Hot Water.** It's likely the switch in the 3rd floor. On the wall facing the front of the house near the stairs is a toggle switch for the hot water heater. Make sure it's <u>on</u> before you call.

**Clogged toilets**. Clogged toilets are the responsibility of the guest. There are two plungers in the house.

#### Emergency Numbers. Call Jon Rosen at (301)980-8436

Remember we're 3 hours behind on Pacific Time. If it definitely can't wait and you've left me a voice mail already, call our caretaker Michelle at (443) 521-9269. Delmarva power is 1-800-898-8045. When the power doesn't work, the well and water won't work either. If a storm is very bad, fill at least one tub with water to give you water to flush toilets. We have underground power lines and so far? Have had no notable power outages when guests were present.

#### Address: 5207 Brooks Road, Woolford MD 21677

We're pleased to share the custom <u>Google Map</u> we've built exclusively for our guests: <u>https://drive.google.com/open?id=18Vj6j1ngY5aSZCZ3Dl2iQ6</u> foV4&usp=sharing

This map has everything you need to choose from our **favorite Restaurants**, **Shopping**, **Carry Out Spots**, **Sights**, **Recreation**, **Day Trips** and **Services**. Use it to plan ahead and have it available on your mobile phone for on-the-go recommendations during your stay. And don't hesitate to call – we have 30 years of local knowledge and can help with anything from restaurants to activities to boat rentals. We want to hear from you and help make it a great vacation! Have fun! Click here to see the "What To DO" section. Also, don't fail to check out the great **Cambridge site** – they list most of the things going on in Cambridge during your stay.

- Jon